

# The Clinical Coordination Partnership

## Clinical Partner Benefits



### TCCP Membership

The Clinical Coordination Partnership (TCCP) was created to maximize the ability of education and healthcare partners to coordinate resources that meet clinical experiential learning needs.

TCCP members are the driving force behind all of the partnership's tools, services and achievements for clinical experience issues in the state. As a TCCP member, you are a part of an organization that is making a difference by:

- Participating in an efficient multi-school and clinical site scheduling software and process,
- Developing effective clinical coordination services and tools through working groups and advisory committees,
- Advancing opportunities to increase efficiencies in preparing students/faculty for clinicals.

Today, TCCP members represent 31+ clinical sites including hospital and healthcare systems: Allina, Children's, Essentia, Fairview, North Memorial, Park Nicollet and St. Luke's. Additionally 32+ education programs represent the Minnesota State Colleges & Universities (MnSCU), the University of Minnesota, seven private colleges and five proprietary colleges are also members. Membership meetings and working groups (open to all) provide TCCP direction.

### Benefiting Our Partners

TCCP provides customer services, partnership resources and technology so members have access to effective solutions for clinical placements. We encourage collaborations between our education and clinical partners to address common clinical needs. These partnerships:

- Increase efficiencies in scheduling clinicals so there is more time to find space for education programs. Longstanding clinical partners report a 75 percent efficiency increase in scheduling clinicals.
- Provide opportunities to network with other clinical sites and schools to build new and enhance existing relationships.

- Discuss, strategize and implement solutions to current and future clinical activity barriers on a multi-partner/statewide level
- Identify, develop and implement initiatives that further increase efficiencies and simplify the clinical activity environment. Current dedicated working groups:
  - Advanced Practice Nursing and Physician Assistant Clinical Coordination
  - Centralized Student and Faculty Preparation for Clinicals

### Securing Success through StudentLink

An important aspect of TCCP is that education partners have access to all StudentLink clinical activity data. This means programs have more tools to avoid 'blind fishing' – asking for clinical space while unaware of the clinical site's commitment to another school's students. We serve clinical partner programs by:

- Providing a centralized, transparent, online database to schedule student experiences between 31+ clinical partners,
- Implementing a clear, efficient scheduling method for all partners,
- Providing easily accessible clinical scheduling customer support and training,
- Housing multiple clinical site student and faculty preparation materials,
- Increasing communication with clinical sites through supported list serves, member updates and automated request notifications, and
- Providing easy tools to compute community benefit hours health institutions contribute to student experiences.

### For More Information

Please contact Elizabeth Biel, TCCP Director and HealthForce Minnesota director of Healthcare Technology and Innovation by email at [eabiel@winona.edu](mailto:eabiel@winona.edu) or by phone at 507-429-6653.

## Connecting Through Services, Tools, and Support

We are able to eliminate previously difficult and time consuming clinical activity tasks resulting in significantly lower human resource costs while at the same time increasing efficiencies and effectiveness in planning, scheduling and tracking clinical activity between our education and clinical members.

<b>TCCP Eliminates Inefficient Tasks</b>	<b>Resulting Partner Benefits</b>
Sending separate forms/e-mails to each school	One place to communicate clinical needs to schools
<p>Using different methods and timelines for each school</p> <p>Calling/e-mailing multiple schools regarding decisions</p> <p>Clinical sites calling/e-mailing to clarify what the school request means</p> <p>Converting all school request information into a master schedule to make decisions and to track activity once decisions are made</p>	<p>Standardized clinical scheduling data language, process and database – clinical sites quickly and easily understand school requests</p> <p>Clarify when schools will be submitting requests and expecting feedback</p> <p>Automatic notices to data activities (approvals, denials and clarify)</p> <p>Easily download already coordinated school information that includes all of your school's requests. Plus once decisions are made, similar reports are easily assembled for your clinical site's tracking of the student in your facility.</p>
Finding whom to contact at schools for questions	<p>Access up-to-date contact information for school coordinators across Minnesota</p> <p>Streamline communication through list-serves and designated points of contact</p>
Recreating your clinical site's activity process when there is a staff turnover at either the education program or the clinical site	<p>Provision for one-on-one, online and group support to all new users on how to work with TCCP clinical sites to request and plan for space</p> <ul style="list-style-type: none"> <li>• How to use your data for scheduling and what it means</li> <li>• Who to contact at the clinical sites</li> <li>• What activity needs to occur and when</li> <li>• How the clinical site will interpret your information</li> <li>• Continued assistance for questions</li> </ul>
Difficult/time consuming to convert clinical activity information into quantifiable data (i.e., community benefit data)	<p>Detailed and accurate clinical activity data</p> <ul style="list-style-type: none"> <li>• Easily download all data to excel</li> <li>• Quickly compute total student hours provided</li> <li>• Ability to easily access multiple hospital/system data for large computations</li> </ul>
Figuring out where to ask for help or clarity when planning your clinical site's activity	<p>TCCP staff is always available to help you with any questions or concerns. We will be happy to help via phone, online or in-person support</p> <p>Our goal is to make the process is easy!</p>